

To: PCPs & Pharmacy Network
From: IEHP Pharmaceutical Services Department
Date: October 16, 2025
Subject: **Academic Detailing Services Now Offered**

Inland Empire Health Plan's (IEHP) Pharmacy Academic Detailing is an educational and evidence-based outreach program for our providers and pharmacies.

The IEHP Academic Detailing Pharmacists and Pharmacy Technicians are trained outreach educators that perform phone, virtual, and one-on-one outreach with physicians, nurse practitioners, physician assistants, and pharmacy staff. Our goal is to transform the prescriber and pharmacy practice and enhance the provider, pharmacist, and member experience.

Our Academic Detailing team is working closely with Riverside University Health System (RUHS), San Francisco Department of Public Health's (SFPH) Academic Detailing team, Center for Innovation in Academic Detailing on Opioids (CIAO), and the Center for Disease Control and Prevention (CDC) to provide detailing services, resources, and information on **safe opioid prescribing for chronic pain** to our providers.

This academic detailing service available to providers will help **reduce opioid-related overdose morbidity and mortality in our communities and protect IEHP members.**

Opioids and Chronic Pain Topics include but not limited to:

- Naloxone & Opioid Tapering
- Recognizing Opioid Use Disorder (OUD)
- Controlled substance monitoring
- Buprenorphine
- Interpreting Urine Drug Screening (UDS)
- Medication for Opioid Use Disorder (MOUD)
- Medication Assisted Treatment (MAT)

How providers can get involved:

These are **free** academic detailing sessions, and we encourage you to contact us to schedule a session that works best for you and your office staff. We are excited to work in collaboration with providers such as yourself, who are committed to quality care and together we can combat opioid abuse and overdose in our community.

Questions and Scheduling: PharmacyAcademicDetailing@iehp.org

Resources: www.providerservices.iehp.org > Pharmacy > Pharmacy Programs > Academic Detailing or [click here](#).

All IEHP communications can be found at: www.providerservices.iehp.org > News and Updates > Notices

All Pharmacy communications sent by IEHP can also be found at: www.providerservices.iehp.org > Pharmacy > Pharmacy Resources > Pharmacy Provider Communications